

Congratulations

You have purchased a Turtle Vac, the vacuum cleaner from the Turtle Mat Company. It has unbeatable suction and four levels of filtration including a HEPA filter to keep your home and floors cleaner for longer.

This model has been a best-seller in the commercial market for over thirty years and it is second to none for efficiency and design. We expect it to give you years of trouble-free cleaning, but if you have any problems, please email us at turtlematcustomerservices@braywood.co.uk or phone **0845 600 3478**.

2 Year Guarantee



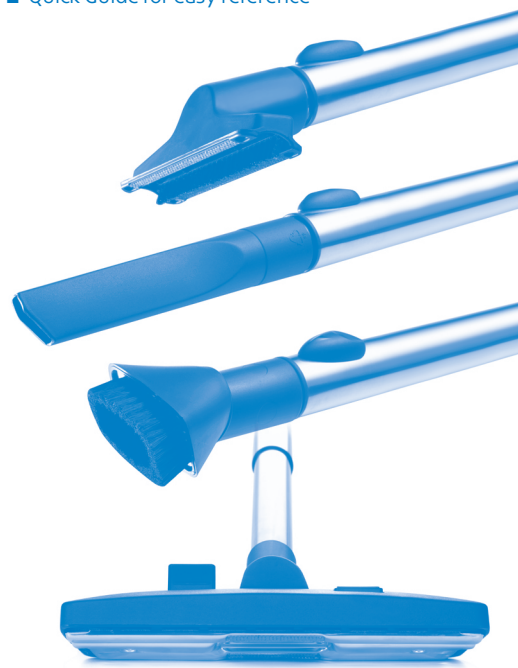
Your Turtle Vac is guaranteed for domestic use for two years from the date of purchase. This guarantee includes all parts and labour and unlimited service calls from our appointed engineers.

Turtle Vac by The Turtle Mat Company
PO Box 376, Witney, Oxon. OX28 9AR
0845 600 3478

What's included

Your box contains:

- Turtle Vac, complete with 10m cable and moulded plug
- Telescopic wand and main floor cleaning attachment
- Tool Caddy and three attachment tools: Stair, Crevice and Dusting
- Quick Guide for easy reference



Problem-fixing



DO NOT exceed the basic checks suggested here.

If your Turtle Vac starts to lose its pick-up suction power:

- Check that the tools, hose and wand are free from blockages.
- Check that the disposable paper bag is not over full or split
- Check that the 'Pure-Air' drum filter inside the drum is clean and that the rubber lip is tightly sealed against the drum and lid

If your Turtle Vac doesn't start:

- Always turn off and unplug Turtle Vac before cleaning him or undertaking any maintenance.
- Turtle Vac has a safety thermal cut-out to prevent overheating. Remove the plug from the socket, clean the 'Pure-Air' drum filter by shaking, then replace. Wait for five minutes then re-start.
- If it still doesn't work, check the fuse is firmly in its holder.
- If necessary change the fuse. No re-wiring is necessary, just lift the cover between the three pins of the socket, pull out the old fuse and push a new 13 Amp fuse back in.
- Check that the power cable is not damaged.
- Check that your plug socket is switched on and is working. (Plug in another appliance to make sure).
- Do not carry out any repairs, as this will invalidate your guarantee.
- If your Turtle Vac is still lifeless, please call 0845 600 3478 for a service call from the Turtle Doctor. Service calls are free for two years from the date of purchase.

The Turtle Mat Company
Turtle House, Kemble Enterprise Park
Kemble, Gloucestershire. GL7 6BA
T. 0845 600 3478
E. turtlematcustomerservices@braywood.co.uk

recycle These instructions are printed on 50% recycled paper

The small print

Your Turtle Vac is guaranteed against all faults in materials or workmanship for two years from the date of purchase. The guarantee is not transferable and the liability under the guarantee covers the repair or replacement of the machine or part thereof found to be defective. The guarantee does not cover damage caused by misuse or accident to the Turtle Vac accessories such as tools.

No liability is accepted for damage caused by chemical or electrochemical action of water or any other abnormal environmental influences.

Turtle Vac is for dry use and should not be used to pick up liquids. Vacuuming liquid spillages may irreparably damage the motor and create an electrical hazard. The Turtle Vac guarantee will not cover motor failure and damage to the machine caused by liquids.

No liability is accepted for damage to any component caused by accident, misuse, neglect or through the machine being operated on a voltage other than that stated on the serial plate.

No product liability is accepted and both guarantee and approvals are invalidated if repairs are carried out other than by a Turtle Vac TecServ engineer or approved service agent. No product liability is accepted and both guarantee and approvals are invalidated if replacement parts other than those supplied by Turtle Vac TecServ engineers are used during repair. The service engineer or agent is entirely responsible for ensuring the fitting of the correct replacement parts appropriate to the model being repaired. The decision as to whether the component part of the machine will be repaired or replaced rests entirely with The Turtle Mat Company. Where defective parts have been repaired or replaced the guarantee will not be extended beyond its original term.

Claims relating to damage caused to other property or persons will not be entertained unless The Turtle Mat Company are specifically required to do so by law.

We continue to reserve the right to alter the designs of any products as part of a further process of improvement, and items supplied may therefore vary from those illustrated in this publication.

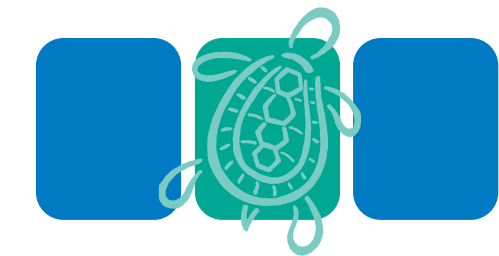
Turtle Vac



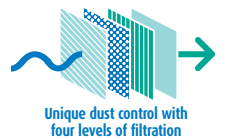
www.turtlemat.co.uk



Turtle Vac



www.turtlemat.co.uk



Unique dust control with four levels of filtration



Please read these instructions carefully before using your machine

Safety instructions



This appliance meets statutory safety requirements. To avoid the risk of personal injury or damage to the appliance you should read these operating instructions carefully before using it for the first time.

They give important information on the safety, operation and care of the appliance. Please keep these operating instructions in a safe place for reference, and pass them on to any future users. The use of the machine is at your own risk. The manufacturer/supplier is not liable for any injury or damage resulting from improper or incorrect use of the machine.

Your Turtle Vac should only be operated with genuine disposable paper bags, filters and replacement parts. The use of non-genuine parts will invalidate your Turtle Vac warranty and could pose a serious safety risk.

- Ensure that the connection data on the rating label (voltage and frequency) match the mains electricity supply.
- Please note that the Turtle Vac is double insulated and therefore should not be earthed. Turtle Vac comes with a 13 Amp fitted plug.
- Turtle Vac is designed for dry use only and shall not be used or stored outdoors in wet conditions. Do not attempt to vacuum up any liquids, as this may damage the machine beyond repair and create an electrical hazard.
- Turtle Vac is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the Turtle Vac by a person responsible for their safety. Children should be supervised to ensure that they do not play with the Turtle Vac.
- Do not use Turtle Vac for vacuuming any inflammable or combustible liquids or gases and do not use in areas where such substances are stored.
- Do not use Turtle Vac to pick up hot material, such as fire ashes.
- The plug should not be subjected to undue stress by pulling on the supply cord.
- Avoid running Turtle Vac over the cable.
- Check the cable from time to time to make sure it is not worn or showing any signs of damage. If it shows any signs of wear, it must be replaced.
- If you have had your carpets shampooed, please allow them to dry completely before using Turtle Vac.
- In the unlikely event of a voltage increase in your home, we recommend switching off your Turtle Vac and letting him have a rest until the voltage goes back to normal. High voltages can make Turtle Vac overheat and burn out.
- Always turn off and unplug Turtle Vac before cleaning him or undertaking any maintenance.
- Always turn off and unplug Turtle Vac when he is not being used.
- Store Turtle Vac in a dry place.
- Always make sure the 'Pure-Air' drum filter and paper dust bag are fitted during use, and that the rubber lip of the 'Pure-Air' drum filter forms a tight seal. Using Turtle Vac without these in place can cause poor suction and motor failure.



Disposal of an old appliance
For disposal of used appliances, please follow the advice of your Local Authority.

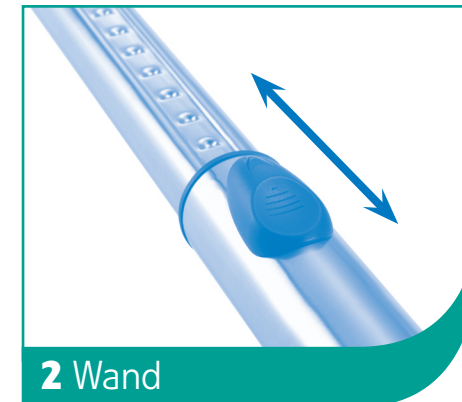
Getting started

Your Turtle Vac comes with all four filters and a disposable paper bag already fitted, so you can get started straight away.

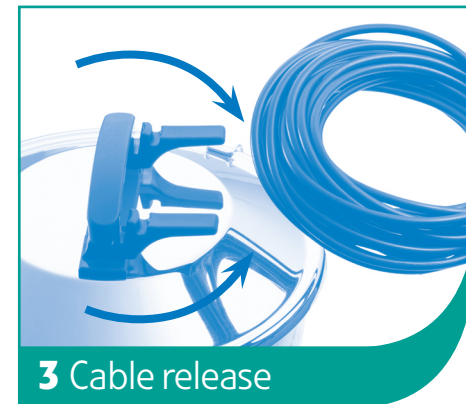
- Screw on the hose, attach the telescopic wand and push on whichever tool you need. (Fig. 1)
- Slide the lever on the telescopic metal wand to adjust to the most comfortable height. (Fig. 2)
- Twist the 'ears' of the handle inwards to release the cable. (Fig. 3)
- Plug in the socket and press the kick switch lightly with your foot to switch on. (Fig. 4)
- Move the wand lightly over the carpet or hard flooring – no pressure is needed.



1 Hose



2 Wand



3 Cable release



4 Kick switch

Replacing the bag

Turtle Vac uses dust-filtering paper bags. They are clean, disposable and easy to use. To change the bag:

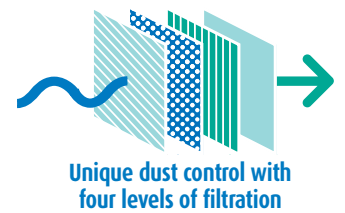
- Undlip the three snap fasteners on the lid. (Fig. 5)
- Remove the dust bag from the pipe inside the drum. (Fig. 6)
- Now is a good time to clean the 'Pure-Air' drum filter by giving it a good shake. Replace it securely with the rubber lip forming a tight seal with the rim of the drum lid. (Fig. 7)
- Push a new dust bag firmly onto the pipe inside the drum and replace the lid (Fig. 8)
- Secure the lid with the three snap fastener (Fig. 5)
- To order more bags, visit our website www.turtlemat.co.uk or phone 0845 600 3478

Caring for your Turtle® Vac

Your Turtle Vac is a robust, industrial-grade machine that's been built to last. However, a little care and attention from time to time will help it give you peak performance for many years to come. To get the most from your Turtle Vac, we recommend

- Cleaning the 'Pure-Air' drum filter from time to time by taking it out of the drum and giving it a good shake.
- Replacing the disposable paper bag every 3-4 weeks, or whenever it is full.

- If the outer shell or the cable becomes dirty, first make sure your Turtle Vac is unplugged, then simply wipe with a damp (not wet) cloth. Do not use acid descalers, abrasives or powerful solvents as these may scratch or damage your Turtle Vac's beautiful shell.



Unique dust control with four levels of filtration



5 Snap fasteners



6 Dust bag removal



7 Pure-Air drum filter



8 Dust bag fitting